

Primary Care Commissioning Committee

Proposal to reduce Practice Boundary Area
Bacon Road Medical Centre

Submitted by:	Gemma Anderson, Primary Care Support
Status	Decision
GP Practice Boundary reduction	D82060 Bacon Road Medical Centre 16 Bacon Road, Norwich, NR2 3QX

Background

An application was received from Bacon Road Medical Centre with a proposal to decrease their current boundary area in line with the attached map (appendix 1). The practice wishes to bring their southern border in line with the CCG boundary and to bring the existing boundary parallel to the river Yare. This will remove the Roundhouse development in Cringleford. The Practice would continue to see the 36 registered patients who currently live in this area until they move to an area which is outside their practice boundary, including 10 patients who are registered at Cavell Court. They will also be willing to continue registering patients who meet the following criteria: -

- New babies
- New patients who are moving into a household where there are existing registered Bacon Road patients
- Spouses of family members of patients who already have registered at Bacon Road Surgery.

The practice believes that this area is well served by other practices in the locality.

Rationale

The rationale stated by the practice for the proposed change is due to the continuing developments of housing in the local area resulting in an increasing rise of patients registering with Bacon Road Medical Centre. The practice have stated that with an ageing population, there is an increasing demand for GP's to undertake home visits, and clinicians have to travel for longer periods, in order that patients are seen in their own residences. Bacon Road Medical Centre is not the closest practice to Roundhouse and is not easily accessible due to the geographical location, and heavily congested roads.

The practice are currently in discussion with the CCG regarding a temporary closure to their patient list and they have also submitted a formal application to close. They are working hard to resolve the current shortfall in staffing levels, and they have stated that they do not have the capacity to accommodate an additional influx in patient numbers due to increased population at Roundhouse.

The practice's boundary application is attached as Appendix 1.

Care Homes

This area also contains one residential care home Cavell Court, therefore any new patients/residents of the care home will no longer be able to register at Bacon Road Medical Centre. The practice has confirmed that they will continue to see the patients that are currently resident and registered with them but would not except any new registrations. Cavell Court houses 80 patients in a mixture of residential and nursing home beds.

Stakeholders

On the 5th June an email was sent from NHS England to the practices that are within a five mile radius of the surgery (attaching the practices current boundary map with the proposed reduction detailed on this) in order to gain their comments on the proposed boundary changes with the deadline of close of play Friday 15th June 2018. Comments were also sought from the neighbouring CCG and the LMC.

On the 12th June we had only received a few responses so a follow up email was sent to chase responses.

Please see attached response tracker (Appendix 2)

We had 10 practices responded to the request out of the 25 that were contacted along with feedback from South Norfolk CCG. These were:

- UEA Medical Centre
- Trinity and Bowthorpe Medical Practice
- Wensum Valley Medical Practice
- Newmarket Road Surgery
- St Stephens Gate Surgery
- Humbleyard Medical Practice
- Lionwood Medical Practice
- Hellesdon Medical Practice
- East Norwich Medical Practice
- Thorpewood Medical Group

- South Norfolk CCG

The feedback received back from the practices was of a mix, 6 practices supported the request whilst 4 had major concerns along with South Norfolk CCG.

Currently the area which Newmarket Road Surgery is proposing to remove is serviced by 4 Practices – Newmarket Road Surgery, Mile End Road Surgery (Castle Partnership), Humbleyard Medical Practice and Bacon Road Medical Practice.

Applications have been received from Newmarket Road and Mile End Road Surgery (Castle Partnership) to also remove this particular area including the Cavell Court Care Home. These applications will be reviewed by the Primary Care Commissioning Committee separately

We have also been advised that Humbleyard Medical Practice will also be submitting an application to South Norfolk CCG to change their boundary. Any changes will have the biggest impact on Humbleyard as they have a branch surgery located in Cringleford (refer to feedback in tracker).

South Norfolk CCG Areas of concern

NHS South Norfolk CCG is not supportive of the proposed Bacon Road Medical Practice boundary change as;

- The proposed boundary change, as set out in annex 2, is seeking to annex a specific area / housing development and there is not a clear and equitable reduction in the overall practice boundary. The proposed changes could be perceived as the annexation of a specific patient population, based on post code, from the Bacon Road Medical Practice area and associated patient list.
- The application states that Bacon Road are making the application on the grounds of not having additional infrastructure to support additional patients seeking registrations. Unfortunately, all practices within the area are facing the same pressures and though submitting this application Bacon Road Medical Practice are unintentionally direction the pressures onto a single practice, Cringleford, who also experiencing similar clinical pressures and recruitment issues. A preferable solution would be for Newmarket Road, Bacon Road and Cringleford Surgeries to develop a mutually agreeable and sustainable solution.
- Cavell Court Care Home, a high demand care home, is within the proposed annexed area, with any new patients being unable to registered with Bacon Road Medical Practice, contradicting the NHS Choices Framework and the government's commitment to giving patients greater choice and control over how they receive their health care, and to empowering patients to shape and manage their own health and care.
- The proposed annexation of the Roundhouse development in Cringleford also impacts on any new patients being able to registered with Bacon Road Medical Practice again, contradicting the NHS Choices Framework and the government's commitment to giving patients greater choice and control over how they receive their health care, and to empowering patients to shape and manage their own health and care.

- In reality, the biggest impact will be on Cringleford Surgery, part of the Humbleyard Practice, which is already operating at clinical and physical capacity.

South Norfolk CCG is however pleased to note that Bacon Road Medical Practice will be willing to continue registering patients who meet the following criteria:

- New babies
- New patients who are moving into a household where there are existing registered Bacon Road patients
- Spouses of family members of patients who already have registered at Bacon Road Surgery and
- The 10 patients currently residing in Cavell Court who are registered with the Practice.

Recommendation

Members of the Primary Care Commissioning Committee are asked to consider the proposal and make a decision to approve or reject the boundary change.

It is recommended that the application should be **approved** noting however the following concerns:

The practice rationale that has been provided and the key concerns highlighted by South Norfolk CCG and Humbleyard practice. There is also concern that Bacon Road Medical Practice is seeking to remove a specific area which includes a care home which could be considered to be discriminatory.

Whilst the feedback from the practices was generally supportive, the concerns highlighted by some practices and South Norfolk CCG need to be considered.

As 3 practices have now submitted applications to remove this particular area, there will be concern if these were all to be approved as the proposed area will remain covered by only one practice. This practice is Humbleyard Practice and they are already working at physical and clinical capacity.

The Primary Care Commissioning Committee is asked to consider whether an agreement should be considered between the 4 practices and to look at this issue and concern as a whole.

It should be noted that applications should generally be reviewed on a case by case basis on the individual merits presented by the applicant.

Appendix

Appendix 1



Boundary Request
Application.pdf



Annex 2 Proposed
Changed Boundary.p

Appendix 2



Bacon Road Medical
Practice Response Bo