NHS
Norwich
Clinical Commissioning Group

Subject:	Primary Care Digital Update
Presented By:	Anne Heath, Head of Digital Strategy and Transformation, Norfolk and Waveney CCGs
Submitted To:	Primary Care Delegated Commissioning Committee 28th February 2019
Purpose of Paper:	Discussion
Summary: The paper provides an update on Digital projects underway and the work undertaken by the Head of Digital Strategy and Transformation..	
Recommendation: The Primary Care Commissioning Committee is asked to note the update on digital projects within primary care.	

Primary Care Digital Update – February 2019

Welcome to the February edition of the Primary Care Digital Update.   You can contact me at anne.heath@nhs.net or tel: 07788 416518

This update will focus on formal projects driven by local and national strategy, raise awareness of local initiatives and, moving forward, will report on the progress of the primary care digital strategy projects delivery.

Digital Norfolk and Waveney – the Digital Norfolk and Waveney webpage has been set up and is accessible at this link: https://future.nhs.uk/connect.ti/DNAW/grouphome

Join via the link or email me for membership.

GPIT Futures – January saw the launch of the GPIT Futures framework for practice clinical systems. The existing GPSoC contracts ended in Dec 18, and the call-off contracts under which systems are used will end in Dec 19. There are four providers on the current framework, and the market is largely dominated by two of them. NHS Digital believe this has led to reduced innovation and poor levels of integration. GPIT Futures will support digital first primary care by putting in place the right infrastructure and enabling innovation through technology.

NHS Digital will manage the catalogue, framework and supplier performance. CCGs will receive a notional allocation and will enter into call off contracts directly with suppliers.

The timetable is as follows: April to June – suppliers will be confirmed, July to Dec – the new framework will be live and CCGs will run competitions and make awards.

I'll be booking into practice managers meetings to discuss this further and get an idea of the appetite for changing systems, and I'm sure there will be opportunities to see what all suppliers on the framework are offering later in the year. The full slide set from the recent Webinar is available   on   the   Digital   Norfolk   and   Waveney   webpage https://future.nhs.uk/connect.ti/DNAW/grouphome   or enter GPIT Futures into your search engine.

NHS App – The NHS App will launch in this area in April 2019. We had a presentation and interesting discussion about it at the **DIG-IT** meeting on 8th February. Patients will be able to use symptom checking and triage, book appointments at the GP Practice, request repeat prescriptions and access their GP record. The App is currently in public beta phase, which means it is available on the app stores for both IOS and Android, but functionality is throttled or limited until GP Practices are enabled. We'll know more about what enabling practices means when the national team start to work with us. For practices who are implementing online consultations, this functionality will be linked with the NHS App, although perhaps not straight away. The full slide set from the presentation is available on the Digital Norfolk and Waveney webpage https://future.nhs.uk/connect.ti/DNAW/grouphome or search NHS App.
The website www.nhs.uk/transformation shows the progress of the Empower the Person programme and a heat map of programmes underway.

GPIT refresh and HSCN implementation – the Arden & GEM team are managing this programme of work, to replace the outgoing N3 network with the new HSCN network, which will bring improved network speed and better bandwidth for practices, and to replace any outdated PCs or upgrade them where possible to Windows 10. The method for remote access is also changing. It's important that all devices attached to the NHS networks meet all the cyber security regulations and it's also important than any mobile devices are regularly connected to the network to receive security updates.

GP Online Consultations System procurement – this is a nationally funded project. Locally, the procurement is being managed by Caroline Snewin with clinical oversight from Dr Ed Turnham. An online consultations system can be used in different ways, but the aim is to better manage the demand on GP practices. The evaluation of bids received has now begun. The outcome will be signed off in the March programme board and it is thought that the system will be available for implementation from May 2019.

GP Connect – The GP Connect programme is moving on at pace – the ability to view a SystmOne GP record from IC24, the NHS 111 provider, has been technically proven. A practice using Emis has been identified to test that connection. Work to develop the technology that will allow appointment booking between GP practice systems and from the IC24 system into GP practices is also well underway and will be tested here soon. Norfolk and Waveney are the "first of type" for this work, which means we are the first in the country to test and implement this functionality.

Estates and Technology Transformation Fund – several applications to this scheme have been approved recently. ETTF is a multi-million pound investment (revenue and capital funding) in general practice facilities and technology across England (between 2015/16 and 2019/20).

It is part of the General Practice Forward View commitment for more modernised buildings and better use of technology to help improve general practices services for patients. You can find out more information at:

https://www.england.nhs.uk/gp/gpfv/infrastructure/estates-technology/

Project funded locally include:

- Digital dictation and voice recognition in a group of GP practices, freeing GP time and due to the use of cloud technology, enabling shared admin resources.

- Digital innovation – funding technologies for self help and self care, freeing GP and Nurse time in practices

- Spark boards to enable collaboration across a group of GP practices to support MDT meetings and be able to view clinical notes simultaneously without the need for travel, thus saving GP time.

If you have an idea for a bid and need assistance with developing a business case, project initiation or project finances, please get in touch. The next round of applications can be submitted in May, so it's a good idea to start work on submissions and have them ready.