

Date response issued: 24/01/2017
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Freedom of Information Request

Since 1 April, new requirements in the standard hospital contract have been in force to reduce cases of hospitals inappropriately shifting work they're responsible for onto practices. Practices have been told to report all incidences where a hospital is flouting these new rules to their CCG.

For the CCGs you're responsible for, please can you tell me:

1. How many reports of hospitals breaching the new rules on workload dump have you received from practices? Please can these figures be broken down for each hospital the complaint was made against.
2. What action or sanctions has the CCG enforced so far?
3. Please can you share any documents the CCG has produced setting out its policy for managing inappropriate workload dump by hospitals.

NHS Norwich CCG response

NHS Norwich CCG would like to respond as follows:

1.

	Complaints	Provider
NHS North Norfolk CCG	0	n/a
NHS South Norfolk CCG	0	n/a
NHS Norwich CCG	1	Norfolk and Norwich University Hospitals NHS Foundation Trust

2. The CCGs have not imposed any sanctions to this point, however this matter is reviewed monthly at the SPRM meetings with the Norfolk and Norwich University Hospitals, NHS Foundation Trust (NNUH), and is also discussed and reviewed by a newly formed Clinical Review Group, whose members include the Medical Director and Clinical leads at the NNUH, and GPs representing NHS North Norfolk, NHS South Norfolk and NHS Norwich CCGs.
3. The information requested is not held, the CCGs have not produced any documents in this regard.