



19 September 2018

FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

FOI Reference Number: 18600

I refer to your email of 30 August requesting information in respect of wheelchair services.

I can confirm on behalf of Great Yarmouth and Waveney, North Norfolk, South Norfolk, Norwich and West Norfolk CCGs and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold some the information that you have requested. A response to each element of your request is detailed below:

Great Yarmouth and Waveney CCG

1. The name of the current provider of NHS Wheelchair Services in the CCG area; when they started providing this service in the CCG area; and when their current contract runs until – [East Coast Community Health from 01 April 2016 – contract runs until 31 March 2019](#)
2. The name of the previous provider of NHS Wheelchair Services in the CCG area – [Great Yarmouth and Waveney PCT arm's length provider organisation](#).
3. The current eligibility criteria for receiving NHS-funded wheelchairs via NHS Wheelchair Services in the CCG area – <https://www.england.nhs.uk/wp-content/uploads/2017/07/wheelchairs-model-service-specification.pdf>
4. A list of all changes to the eligibility criteria for receiving NHS-funded wheelchairs via NHS Wheelchair Services in the CCG area, where those changes were implemented after April 1st 2015; please state not just the new criteria in each case, but also the old criteria that was altered by the change (e.g. 'inability to walk 20m unaided' replacing 'inability to walk 40m unaided') [The CCG is not aware of any such changes](#).
5. For each change listed in response to question 4, please provide details of any public consultation that was carried out on the change; whether any measures to publicise the consultation were undertaken beyond posting it online; and what responses were received to any such consultation – [N/A](#)
6. A list of any changes to the eligibility criteria for receiving NHS-funded wheelchairs via NHS Wheelchair Services in the CCG area that are currently being considered, proposed or consulted on. – [N/A](#)

North Norfolk, South Norfolk, Norwich and West Norfolk CCGs

1. The name of the current provider of NHS Wheelchair Services in the CCG area; when they started providing this service in the CCG area; and when their current contract runs until – For North Norfolk CCG, South Norfolk and Norwich CCG the service is provided by Norfolk Community Health and Care NHS Trust (“NCHC”). The Wheelchair Service is incorporated in the current contract for community services which commenced on 1st April 2017. The current contract end date is 31st March 2019.

In respect of West Norfolk CCG this is now also provided by Norfolk Community Health and Care NHS Trust

2. The name of the previous provider of NHS Wheelchair Services in the CCG area – West was Bartram Associates Ltd. North, South and Norwich CCGs have only commissioned NCHC to provide this service.

3. The current eligibility criteria for receiving NHS-funded wheelchairs via NHS Wheelchair Services in the CCG area

<https://www.england.nhs.uk/wp-content/uploads/2017/07/wheelchairs-model-service-specification.pdf>

4. A list of all changes to the eligibility criteria for receiving NHS-funded wheelchairs via NHS Wheelchair Services in the CCG area, where those changes were implemented after April 1st 2015; please state not just the new criteria in each case, but also the old criteria that was altered by the change (e.g. 'inability to walk 20m unaided' replacing 'inability to walk 40m unaided') The CCGs are not aware of any changes.

5. For each change listed in response to question 4, please provide details of any public consultation that was carried out on the change; whether any measures to publicise the consultation were undertaken beyond posting it online; and what responses were received to any such consultation N/A

6. A list of any changes to the eligibility criteria for receiving NHS-funded wheelchairs via NHS Wheelchair Services in the CCG area that are currently being considered, proposed or consulted on. No changes are currently being considered in relation to the eligibility criteria.

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM CSU
FOI Team, Room 18
Scarsdale
Newbold Road
Chesterfield
S41 7PF

Email agcus.foi.norfolkwaveneyccgs@nhs.net

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the CCG.

The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, telephone 0303 123 1113, email casework@ico.org.uk

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Yours faithfully

Lindsay Parker

FOI Officer, Arden & GEM CSU

**On behalf of
Great Yarmouth and Waveney,
North Norfolk, South Norfolk
Norwich and West Norfolk CCGs**