

5 June 2019

## FREEDOM OF INFORMATION – DECISION NOTICE

Dear Requester

### FOI Reference Number: 000539

I refer to your email of 15 May requesting information in respect of live in care packages.

I can confirm on behalf of NHS Norwich CCG and in accordance with S.1 (1) of the Freedom of Information Act 2000 (FOIA) that we do hold the information that you have requested. A response to each element of your request is detailed below:

The following response is informed by information held by NCCP on behalf of the CCG in relation to the Continuing Healthcare service commissioned under a contract.

1. Please can you confirm how many live-in care packages you currently commission? [8 Continuing Healthcare Individuals, a mixture of standard and fast track.](#)
2. How do you commission adult live-in homecare services (e.g. lead provider model, framework provider model, spot purchase model)? [Spot purchase model.](#)
3. Please can you confirm whether live-in care is commissioned as part of the scope of your wider domiciliary care contracts, or under a separate arrangement? [Currently under Dom care contract but a bespoke live in care contract is now being produced.](#)
4. Please can you confirm when your current adult live-in care contracts are due to expire and/or re-opened for new providers to join? [The service is constantly working at getting new providers onto its contracted provider lists however, the next procurement process will be in March 2020.](#)
5. Please can you provide the name and contact telephone number for the person responsible for commissioning adult live-in homecare? [Danny Edmonds - Brokerage and Quality Lead 01603 257243.](#)
6. Please can you confirm your current average weekly rate for adult live in homecare? [Live in care starts from around £850.00 per week, depending on complexity of client.](#)

I hope that this answers your queries with the information we currently hold, but if I can be of any further assistance please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to

Arden & GEM CSU  
FOI Team, Room 18  
Scarsdale  
Newbold Road  
Chesterfield  
S41 7PF

Email [agcus.foi.norfolkwaveneycgs@nhs.net](mailto:agcus.foi.norfolkwaveneycgs@nhs.net)

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided the CCG.

The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF, telephone 0303 123 1113, email [casework@ico.org.uk](mailto:casework@ico.org.uk)

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<http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>

Yours faithfully

Philip Humphreys

**Senior Corporate Manager (ECM)**  
**Arden & GEM CSU**

**On behalf of**  
**NHS Norwich CCG**