

Primary Care Commissioning Committee

Proposal to reduce Practice Boundary Area
Newmarket Road Surgery

Submitted by:	Gemma Anderson, Primary Care Support
Status	Decision
GP Practice Boundary reduction	D82069 Newmarket Road Surgery 7 Newmarket Road, Norwich, NR2 2HL

Background

An application was received from Newmarket Road Surgery with a proposal to decrease their current boundary area in line with the attached map (appendix 1). The practice wishes to remove the Roundhouse development in Cringleford. The Practice would continue to see the 84 registered patients who currently live in this area until they move to an area which is outside their practice boundary, but would no longer register any new patients.

The practice believes that this area is well served by other practices in the locality. This includes Mile End Road Surgery (Castle Partnership), Humbleyard Medical Practice and Bacon Road Medical Practice.

Rationale

The rationale stated by the practice for the proposed change is due to the new residential building work that is constantly taking place within Norwich. Newmarket Road wishes to ensure they have the clinical and administrative capacity within the practice to accommodate the potential increase in patient numbers that will occur as a result of this. These developments as they come on stream will fall within their practice boundary area and not in an outlying position adjacent to their present boundary which is where the Round House development lies. They have advised that this area in which they wish to remove is well serviced by other practices in the locality.

The practice's application is attached as Appendix 1.

Care Homes

This area also contains one residential care home Cavell Court, therefore any new patients/residents of the care home will no longer be able to register at Newmarket Road Surgery. Again the practice has confirmed that they will continue to see the

patients that are currently resident and registered with them but would not except any new registrations. Cavell Court houses 80 patients in a mixture of residential and nursing home beds.

Stakeholders

On the 9th May an email was sent from NHS England to the practices that are within a five mile radius of the surgery (attaching the practices current boundary map with the proposed reduction detailed on this) in order to gain their comments on the proposed boundary changes with the deadline of close of play Friday 18th May 2018. Comments were also sought from the neighbouring CCG and the LMC.

On the 16th May we had only received a few responses so a follow up email was sent to chase responses.

Please see attached response tracker (Appendix 2)

We had 12 practices responded to the request out of the 27 that were contacted along with feedback from South Norfolk CCG. These were:

- Trinity and Bowthorpe Medical Practice
- Bacon Road Medical Centre
- UEA Medical Centre
- Lionwood Medical Practice
- Wensum Valley Medical Practice
- Humbleyard Medical Practice
- East Norwich Medical Practice
- Thorpewood Medical Group
- Old Catton Medical Practice
- Old Mill and Millgates
- Heathgate Medical Practice
- Coltishal Medical Practice

The feedback received back from the practices was of a mix with the majority of the practices supporting the change or advising that they feel this will not affect them due to geography.

Currently the area which Newmarket Road Surgery is proposing to remove is serviced by 4 Practices – Newmarket Road Surgery, Mile End Road Surgery (Castle Partnership), Humbleyard Medical Practice and Bacon Road Medical Practice.

The practice that this will have the biggest impact on is the Humbleyard Medical Practice as they have a branch surgery located in Cringleford.

The main concerns that have been raised by Humbleyard are:

- Cavell Court is an 80 bedded residential and nursing home which opened in 2015. They have had a number of problems since they opened and have had problems keeping a manager in post, which has had an impact on their staffing and on their demands on us as a GP practice. As the closest practice to the care home Humbleyard have had more of the residents registered with them since the outset and therefore the impact has always been greater on them than on the other three practices based in Norwich CCG area.
- The area that Newmarket Road Surgery has indicated to remove from the practice is where the bulk of the houses for which planning application has already been approved and already built. The main future development is on the Newfound Farm Area which is 650 homes, The proposed new boundary falls across the middle of this proposed development and there is planning for another 620 homes which the majority of which will be to the south of the A11 between the A11,A47 and Cantley Lane and this still falls within Newmarket Road Surgery's proposed new boundary area.
- Humbleyard is requesting clarification on the number of patients that this will affect who are currently registered in this area as the status of 84 seems very low given the number of houses in the area identified for removal.
- Within Humbleyard's practice area they already have 1500 new homes being built within the Hethersett area, 600 within the Mulbarton area, and in total will have had 1800 within the Cringleford area. The practice was aware that with Hethersett and Mulbarton they were the only practice too cover these new developments. They were however, reassured that with the Cringleford developments they were not the only practice who covered the area. Therefore, they estimated that they would receive about a half of all new patients from the Cringleford developments. Humbleyard has raised concerns that being the only practice receiving all of the new patients will have a huge impact on their sustainability and the ability for both their workforce and the buildings themselves to cope with this increase in patients. If the new patients were shared among the existing practices it is possible that they could all cope with the increase, though have stated now if all the new registrations go to them they will not be able to cope. If the Norwich practices remove only the Roundhouse estate out of their practice area and keep the areas where the new developments will be this will of course mitigate some of the impact – although all the patients in Roundhouse will eventually need to be registered with the Humbleyard Practice.

South Norfolk CCG Areas of concern

NHS South Norfolk CCG is not supportive of the proposed Newmarket Road Surgery boundary change, as;

- The proposed boundary change, as set out in annex 2, is seeking to annex a specific area / housing development and there is not a clear and equitable

reduction in the overall practice boundary. The proposed changes could be perceived as the annexation of a specific patient population, based on post code, from the Newmarket Road Surgery practice area and associated patient list.

- The application states that only 84 patients will be affected by the proposed boundary change. It is the understanding of NHS South Norfolk CCG that the figure of 84 patients represents out of area patient registrations and not the total number of patients, affected by or living in the proposed annexed area. NHS SN CCG wishes to seek clarification as to the total number of patients, who resided in the proposed annexed area, that are registered at Newmarket Road Surgery.
- Cavell Court Care Home, a high demand care home, is within the proposed annexed area, with any new patients being unable to register with Newmarket Road Surgery, contradicting the NHS Choices Framework and the government's commitment to giving patients greater choice and control over how they receive their health care, and to empowering patients to shape and manage their own health and care.
- The proposed annexation of the Roundhouse development in Cringleford also impacts on any new patients being able to register with Newmarket Road Surgery, again, contradicting the NHS Choices Framework and the government's commitment to giving patients greater choice and control over how they receive their health care, and to empowering patients to shape and manage their own health and care.
- The application discusses future housing growth and the impact this may have on Newmarket Road Surgery and that the Surgery wishes to ensure they have clinical and administrative capacity to accommodate the potential increase and as such are proposing the annexation of a single housing development, with the boundary change application not proposing the reduction of the Newmarket Road Surgery boundary to exclude the future housing growth in the perceived wealthier areas of their existing practice boundary.
- Newmarket Road Surgery, within their application, advises that this area is well served by other practices in the locality. In reality, the biggest impact will be on Cringleford Surgery, part of the Humbleyard Practice, which is already operating at clinical and physical capacity.

An application has recently been received from Bacon Road Medical Practice to also reduce their boundary line to remove the Cringleford area and to close the practice's patient list for a period of 10 Months. This application will be reviewed by the Primary Care Commissioning Committee separately.

Recommendation

Members of the Primary Care Commissioning Committee are asked to consider the proposal and make a decision to approve or reject the boundary change.

It is recommended that the application should be rejected on the basis of the following:.

the practice rationale that has been provided and the key concerns highlighted by South Norfolk CCG and Humbleyard practice. There is also concern that Newmarket Road Surgery is seeking to remove a small area of their practice boundary which includes a care home which could be considered to be discriminatory.

In addition, the practice is proposing to remove a single housing development which has already been developed and does not exclude the future housing growth in their existing practice boundary.

Whilst the feedback from the practices was generally supportive a lot of the practices felt that the change would not affect them as their boundary areas did not meet.

As 2 practices have submitted applications to remove this particular area this will cause concern if these both were to be approved for the remaining 2 practices that cover this area. The Primary Care Commissioning Committee is asked to consider whether an agreement should be considered between the 4 practices and to look at this issue and concern as a whole.

It should be noted that applications should generally be reviewed on a case by case basis on the individual merits presented by the applicant.

Appendix

Appendix 1



2018-05-03
Proposed Boundary M



2018-05-01
Boundary change app

Appendix 2



Newmarket Road
Surgery Response Bo