

Application to Change the Practice Area

Please provide the information below to the Commissioner no less than 28 days before the requested contract variation.

1. Affix practice stamp/practice details:

Newmarket Road Surgery, 7 Newmarket Road, Norwich, NR2 2HL

2. Provide full details of the proposed (revised) practice area:

We are looking to remove the Round House development in Cringleford from our official boundary area. At present our boundary in that area is the Southern ByPass (A47). No other changes to the boundary in other areas. The Round House development is relatively new and so it is very difficult to find maps that have all the roads marked as many are still under construction or yet to be named. We have highlighted the area in yellow that we wish to exclude from our existing practice area, with pink highlighting the new boundary area taking out that estate.

3. Please attach a map of the proposed area

Maps are attached of both the current boundary areas of Newmarket Road Surgery and also a more detailed map showing the proposed removal of the Round House development.

4. Explain the reasons for the change of practice area:

Since the merger with St Stephen Gate Medical practice we have been looking to align our boundary area with that of St Stephens Gate MP where possible. This is necessary to ensure that we can continue to maintain our ability to deliver a good, safe and high quality service to the patients that are registered with us across the patch. We are now responsible for just under 20,000 patients as opposed to approximately 6000 when just Newmarket Road Surgery.

As a practice we try to ensure appointments are available within a convenient time and we also offer 15 minute appointments which are longer than most other practices within the Norwich area.

We face, like much of general practice, increasing pressure on all the services we provide.

We are proposing to remove the area that is known as the Round House development in Cringleford, just before the Southern Bypass which is within our boundary at the present time. We have approximately 84 patients registered there and we are not proposing to ask any of them to leave. We would purely not take any further registrations from that estate in the future. This area is well serviced by other practices in the locality. It is a new development so we do not have any long standing historical ties to the area, nor are we, geographically, the closest practice to the development.

As we outline we are happy to keep the present patients within that development but would not take on any more – either new households or additional residents of existing households. We would keep the residents we currently have registered in the only

residential/care home on the development, Cavell Court, but no take on any more if the boundary changes.

We need to be very mindful of the new residential building work that is constantly taking place within Norwich and must ensure we have the clinical and administrative capacity within the practice to accommodate the potential increase in patient numbers that will occur as a result of this. These developments as they come on stream will be squarely within our boundary area and not in an outlying position adjacent to our present boundary which is where the Round House development lies.

5. Provide additional supporting evidence that may be relevant:

We are fortunate to have a very active and engaged PPG group and this group has been fully engaged with this proposal. The practice manager met with the Chair and Vice- Chair of the group to outline the proposal and asked them to circulate the piece in the above section of this form, which explains the reason for the proposed change, to the rest of the group. This was duly done and feedback asked for. The feedback received includes the following;

“This seems to me to be a reasonable, indeed sensible, proposal”.

“I support this proposal. It’s helpful to have the history and context, which help us understand the sound arguments and show the practice’s strong ethos of care for patients, which this proposal also reflects with the decision to keep present patients who are registered in the area proposed to be outside the practice boundaries”.

“The proposal seems sound to me - especially as there are nearer practices to the Round House Development”.

“I think Round House Development should be excluded from Newmarket Road Surgery”.

“I fully concur with other comments”.

Signed by [insert name]

Rosemary Moore, Practice Manager

Date

1 May 2018